

29 May 2020

COVID-19 COMMUNICATION NO. 13

Dear Residents

COVID Testing



All 226 tests that have already been done have come back **NEGATIVE** – which of course means negative at **that point in time**. All of the nursing staff at Fleming and Resthaven as well as the catering/cleaning/security and Admin staff were tested.

Unfortunately we still don't know when the Dept of Health will get more test kits but I am in daily contact with the Sister who arranged the testing last week. The President informed us on Sunday 24th May that there is a country wide shortage of tests. As soon as we know more we will arrange the next batch of testing and let you know details.

COVID Update

We have listened very carefully to the new regulations for Level 3 and have much to think about.

1. On Sunday 24th May the President said that our safety is now in our own hands.....and as the Management of a retirement care home, we feel a huge responsibility in helping you to continue to be protected and to stay safe.
2. We are situated right in the middle of a very dangerous hot spot area, and as most of you will know, Checkers Balfour Park has been closed for two days because of infections of staff. Some of you were at Balfour this week.....that's too close to home for comfort.
3. Social visiting by your family members and friends to your homes and you to theirs, is still forbidden.
4. We are struggling with the announcement that Domestic Workers can return to work in your homes. Domestic Workers are travelling in all kinds of transport and all of you are elderly and vulnerable – yet your own families cannot even visit you. This doesn't make safe sense at all.
5. A large percentage of the Domestic Workers on the Estate are over 60 and this means they are at as much risk as you are.

6. Many churches, including the largest in South Africa, the ZCC, have now decided to stay closed because it is not safe to open up yet, even though the regulations say they can open. Our Chapel Committee concur with this sentiment and we will therefore not be opening up our Chapel just yet.

We have an obligation to make responsible decisions to do whatever we are able to do to keep Randjes and each and every one of you as protected and as safe as we can.

We are therefore going to use this responsibility to hold off on the decision of allowing Domestic Workers into homes on the Estate for now.

What we will do

This is your community and you are entitled to have your say about your safety and protection so we need to hear your thoughts on allowing private Domestic Workers to return to work at Randjes. A decision taken by one person can affect the safety of others – so we ask that you please think deeply and responsibly when you answer.

IMPORTANT AND URGENT

Please respond to the questions below either via email to me (gail@randjesestate.co.za) or put your written response in the box located at the Security office at the main gate – by no later than 17h00 on Thursday 4th June. Rotary Park residents can drop their responses in the box on the patio of Unit D8.

Domestic Workers

Are you prepared to allow your Domestic Worker into your home?

If you answer YES - please give your motivation for your answer

If you answer NO – please give your reason/s for your answer



Gardeners

Are you prepared to allow your private gardener to work in your garden?

If you answer YES - please give your motivation for your answer

If you answer NO – please give your reason/s for your answer



Management will announce the results of the survey with a communication on Monday 8th June.

Some good news

There are some restrictions being lifted on Level 3 that can be applied at Randjes immediately without increasing any risk for our Estate.

From Monday 1 June you will:

1. Be able to exercise at any time of the day between 6am and 6pm.
2. Be able to replenish your depleted stocks of alcohol which you can go out and purchase yourself or have delivered to the gate and Security will drop them off.



Construction Industry

The construction industry are permitted to return to work from 01 June. Our contractors will therefore be back during the course of next week once they have complied with all of the new COVID safety regulations being imposed on them. They will get moving to complete the work at the Admin Office, the Coffee Shop, the refurbishments of the various Carlingford houses, the conversions at Rotary Park and finishing off the two units at No.4 Randjes.

Carlingford 300 and STB Projects

The Board unanimously decided on the 26th May to go ahead with these two development projects.

All construction workers, irrespective of which project they are working on, will be confined to their particular work sites and will have no contact with Residents. We will also apply all necessary health and safety and COVID safety requirements from our side.

Fleming House and Resthaven

Our most vulnerable Residents live at Fleming House and Resthaven and that is why these two facilities have been on a complete lockdown from 2 weeks before the national lockdown. It continues to be of critical importance to keep these two units COVID free and we therefore remind you of the following:

- Family and friends and Estate Residents may not visit the Residents in Fleming or Resthaven.
- Fleming and Resthaven Residents are not allowed to meet family at the gate.
- Residents of Fleming and Resthaven may not walk or be taken for a walk on the general estate - even if they are wearing a mask.
- Fleming Residents are to make use of the secret garden or the patio in front of Fleming to soak up some sun and/or to do their daily exercise.
- Resthaven Residents are to make use of the open grass area to the right of the outside patio to soak up some sun and/or to do their daily exercise.

Thank you for your co-operation and understanding in this regard.

General

Pathway at No. 300

Security alerted me last week to the fact that the pathway that runs between the No. 300 construction site and cottage 304 was being used by our walkers. This pathway had been blocked off for safety reasons when the hoarding was originally installed. I'm not entirely sure

how the pathway opened up but I apologise for this oversight. Our Maintenance Team were instructed on Friday last week to block off the pathway so as to render it unusable. Walkers are able to use the beautiful pathway that runs in front of units 301-304.

June 2020 Rental and Levy Invoices Delayed

Please note that we have not yet received the Oxers invoices (they read all meters on the 19th May) and this will unfortunately delay the distribution of your June invoices by a few days.

Unfortunately FNB have still not resolved the issue of the batch of 94 debit orders that were not processed in May. We can only apologise most profusely for this inconvenience – and continue to chase FNB. Please know that this issue has nothing to do with your bank accounts – it is an FNB administrative issue.

Winter watering times are now in place: 9am-12pm or 2-4pm daily.

Please water for no more than 15 - 20 minutes in either **one** of these watering times.

Gardens do not need to be watered daily in winter. Lawns/grass do not need to be watered in winter – grass will go brown whether you water it or not.

Residents with automatic sprinkler systems must please reset their systems to comply with these rules.



A huge thank you to all of you who participated in the wonderful 'parade' today to pay tribute to our essential workers and Admin Staff! It was absolutely fantastic and much appreciated. Brought a tear or two to most of us!

Please keep warm now that Winter has arrived in full force - and stay safe!

Warmest regards

A handwritten signature in black ink, appearing to be 'Gail'.

Gail