

30 June 2020

**TO ALL FLEMING HOUSE FRAIL CARE RESIDENTS AND THEIR FAMILIES**

It is with deep regret that we inform you that one of our Frail Care Ground Floor patients in the general male ward, was admitted to hospital on Wednesday 24<sup>th</sup> June after he presented with flu-like symptoms. He was tested for COVID on admission to Linksfield Hospital.

As we had not heard anything, Dr Ginsberg called the treating doctor at Linksfield yesterday and was informed that he had tested positive. This Resident remains in hospital at this point.

Two other ground floor general ward patients, have also started to display flu-like symptoms as well as a Mid-Care Resident. They were all tested yesterday and we are waiting for their results.

As of this morning, one Resident from our Midcare D Block, was taken to Linksfield Hospital with similar symptoms and after being examined, the hospital denied him admission as they do not have enough beds. He has been returned to Randjes and will be isolated in his Midcare room with a dedicated nurse. We await the results of his COVID test but his doctor is pretty sure that he has COVID. The family members of these patients have all been informed.

We have separated all the patients in the two general wards on the ground floor and they are being temperature and saturation monitored regularly. All patients in private rooms on the ground floor are being isolated in their rooms and nursed according to the precautionary measures sanctioned by the World Health Organisation and our local Department of Health.

All staff have been informed and put on high alert. The nursing staff have been issued with the required Personal Protective Equipment (PPE). Only nursing and cleaning staff will be permitted access to the Ground Floor – catering staff will deliver food trolleys to the door for the nursing staff to distribute the meals.

We fogged/disinfected the entire ground floor area at 1pm yesterday using a registered disinfectant company – this supports our own cleaning endeavours. Deep cleaning with appropriate chemicals is constantly done on surfaces and touch points. Continuous education is being conducted with the staff to emphasize regular and effective hand washing, mask wearing and use of PPE.

We are in the process of planning the creation of a dedicated isolation ward/s which might mean that we have to move some of the ground floor patients to the 1<sup>st</sup> Floor.

This is an evolving situation and we will do whatever we can to keep you informed of any further developments as speedily as we can. We are sure that you will understand that the

This is an evolving situation and we will do whatever we can to keep you informed of any further developments as speedily as we can. We are sure that you will understand that the priority for our nursing staff is the patients under their care, your loved ones, and I therefore ask that if you have questions or need additional information, that you call or email me and I will provide you with answers as quickly as I am able to so that we can let the Matron, Sister-in-Charge and the nursing staff take care of the patients. My contact details are:

[gail@randjesestate.co.za](mailto:gail@randjesestate.co.za) or 083 591 6971.

Sincere regards



**Gail Kruger**  
**General Manager**

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